OPEN TEXT

The Content Experts™

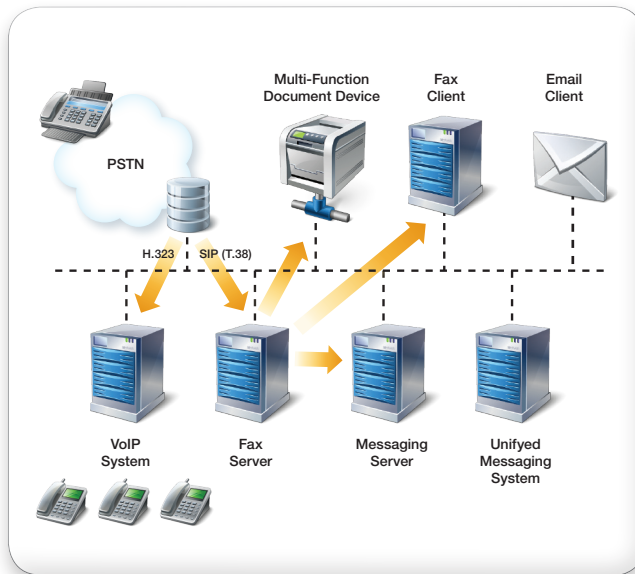# Internet Faxing and Open Text Fax Server

Robust, reliable, and cost-effective FoIP solutions

Fax Over IP (FoIP) is becoming more prevalent in organizations both large and small as they look to reduce costs and consolidate resources. For organizations adopting or transitioning to FoIP, the Open Text Fax Server provides the proven, robust and secure document delivery engine they can rely on to leverage their IP infrastructure for cost-effective, secure, and efficient document delivery.

The role of the fax server in an IP environment

To extend the benefits of their IP infrastructure more and more companies are looking to adopt complementary IP technologies such as VoIP (Voice over IP) and Fax over IP (FoIP) to further reduce costs, consolidate resources, simplify management and accelerate their ROI.
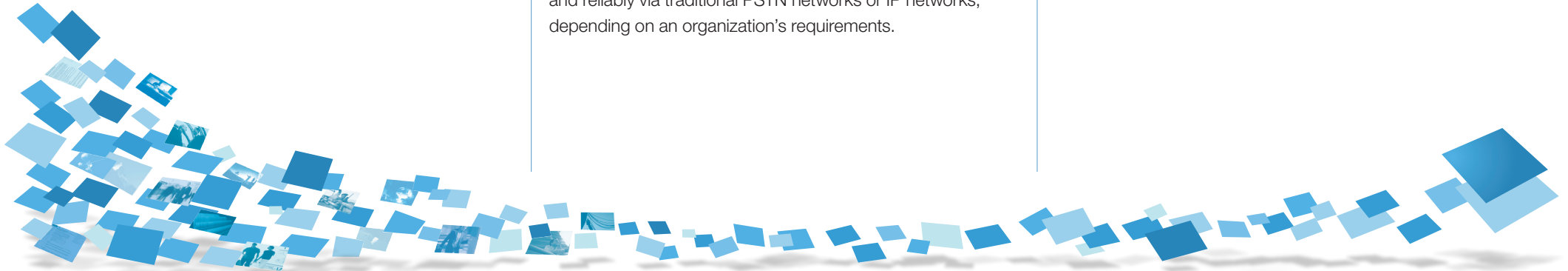
An essential component of any successful FoIP solution is the fax server. The network-based fax server application is the true engine behind enterprise-wide electronic document delivery. It is the central hub for securely and cost-effectively exchanging all types of documents. It integrates with email, ERP and other essential business applications and multifunction devices to deliver documents securely, efficiently and reliably via traditional PSTN networks or IP networks, depending on an organization's requirements.

Fax Server and VoIP

Advantages and role of the fax server in an IP environment

- Cost saving
- Compatibility
- Consolidation
- Interoperability
- Manageability
- Redundancy
- Flexibility

Technical specifications

- RightFax 9.4
- Fax Channel Licensing, 2 to 120 ports
- Dialogic® Brooktrout® SR140 (for software only solutions)
- Dialogic® Brooktrout® TR1034 boards (IP-enabled)
- IP-enabled (ITU T.38) network equipment

OPEN TEXT
The Content Experts™

Open Text Fax Server FoIP solutions: Why they are the right choice

- **Experience**. Open Text Fax Server has been a network-based data application for many years, leveraging LAN/WAN Internet protocols to integrate with other business applications and support distributed deployments. With FoIP support, Open Text easily integrates this new method of transport to leverage a company's IP investments.

- **Flexibility.** Open Text supports FoIP via software or hardware, enabling users to choose the best fit for their network.

- **The best migration path forward.** The ROI proposition of a traditional PSTN-based fax server can be future-proofed against changing communication trends towards IP, with the potential to raise the ROI even further.

- **Proven in hybrid environments.** Most companies that are transitioning from traditional PSTN to VoIP and cannot switch over all at once. Open Text Fax Server can simultaneously manage FoIP and PSTN in a mixed-mode environment, as opposed to the all or nothing approach offered by FoIP-only solutions.

- **Partnerships with IP vendors and other leading technology players.** Open Text has partnerships and tested integrations with industry leading manufacturers like Cisco, Avaya, Nortel, 3COM, Dialogic, and others.

- **Most integrations.** Open Text has strong partnerships and integrations with leading business applications and MFP vendors such as Canon, Hewlett-Packard (HP), IBM, Konica Minolta, Microsoft, Oracle, SAP, Sharp, and Xerox. Such tight integrations ensure Open Text solutions can be leveraged across the organization to streamline document delivery, improve productivity and reduce costs.

> *"One of the biggest benefits of RightFax (Open Text Fax Server) over the competition is its reliable server integrated with the Dialogic® Brooktrout® SR 140 T.38 Fax over IP platform. From a technical perspective, (Open Text Fax over IP) is a very simple set-up and helps you get going without any flaws."*
>
> Jono Armstrong, KiwiRail

Options for implementing FOIP with Open Text Fax Server

Open Text Fax Server is flexible, enabling companies to implement FOIP using software-only or boarded options, depending on their business requirements.

Software-only solution
T.38 - Real-time faxing over the internet

- Uses Dialogic® Brooktrout® SR 140 software
- For organizations requiring a software-only solution
- Less time and money on hardware and related maintenance

Fax Board solution
T.38 - Real-time faxing over the internet

- Uses a Dialogic® Brooktrout® TR1034 T.38 board
- Can be used for either traditional PSTN faxing or FOIP Faxing

Built-in DocTransport solution
T.37 - Store and forward

- Fax messages as email.

Feature highlights for Open Text with FoIP

Software or hardware based FoIP

- Enables organizations that use IP-enabled TR1034 boards for traditional PSTN-based faxing to future proofs their investment since they can migrate to an IP environment without buying new boards or software
- Enables companies investing in a "copper-free" infrastructure to take advantage of the software-only approach by using Open Text Fax Server's SR140 solution

Encapsulates proven T.30 technology

- Embeds proven PSTN-based T.30 fax protocol into the Open Text Fax Server's T.38 packets
- Uses a variety of techniques that maintain T.30 communication between two T.30 endpoints as it traverses the internet
- Ensures reliable end-to-end fax communications

DocTransport architecture for setup and configuration

- Provides powerful management tools and robust transport architecture
- Make it easy to setup and configure both SR140 software or TR1034 hardware based IP faxing solutions

Remote DocTransport architecture

- Enables FoIP transport methods to be setup on remote nodes to further streamline integration with the IP network
- Supports network consolidation
- Enables remote locations over IP

OPEN TEXT
The Content Experts™

Built in Dialogic® Brooktrout® configuration tools

- Offers built in configuration tools for the Dialogic® Brooktrout® IP solutions

- Ensures easy administration

Support for SIP and H.323

- Supports mainstream IP communications protocols

- Ensures interoperability and compatibility with popular network devices

Support for FoIP Gateway Failover

- Allows multi-router environments to enable FoIP fail-over via dialing rules for a T.38 FoIP/V.34 endpoint, including a T.38 FoIP/V.34 gateway

- Provides high availability by bolstering disaster recovery strategies and ensuring business continuity

Channel scalability with a built-in Dialogic® Brooktrout® License Manager

- Offers fax channel capacity from 2 to 120 channels

- Supports up to 120 ports in a single server

- Offers built-in licensing tools for easy activation and upgrades

Compatibility and support

FoIP solutions offered by Open Text Fax Server interoperate and are supported with a variety of industry leading manufacturers of IP telephony like Cisco, Avaya, Nortel, and other leading vendors For further detail about compatibility and support, please consult the Open Text "T.38 Interoperability Document" located on: https://knowledge.opentext.com/knowledge/llisapi.dll/Open/16677532.

www.opentext.com/fax

Sales   captaris.sales@opentext.com
(800) 304-2727

Support   support@opentext.com
(800) 540-7292

www.**opentext**.com